



Position Title: School and Community Case Manager

Salary Status: Full-Time, Non-Exempt

Reports to: Program Manager

ABOUT US:

Oasis for Youth, founded in 2010, thrives to be known as a trusted resource to every youth age 16 to 24 who is struggling to meet their basic needs, who live, work, or go to school in Bloomington, Richfield and Edina (BRE). Oasis supports youth with a robust continuum of services: outreach, drop-in, housing, employment and most importantly youth involvement and leadership.

We are a small and growing team focusing on increasing access to and visibility of our services. We are looking for someone to join us that wants to create new connections, celebrate successes, and be a champion for youth and social justice!

We are also a team that values your lived experience, we want authentic dedicated folks to be part of this team. This is hard work that demands thoughtfulness, ingenuity, and flexibility. If this is you? -JOIN-US!

Our guiding values are:

Young People - We believe in the powerful solutions of youth and the wisdom they possess.

Connection - We believe relationships rooted in respect and support lead to a positive sense of self and transformation.

Belonging - We believe youth need a place to go to feel safe, comfortable, and at home.

Prevention - We believe prevention work requires addressing systemic issues and developing methods to support youth before experiencing homelessness and poverty.

Justice and dismantling racism and poverty - We believe in a fair and unified community where all identities are seen, safe, and valued.

Racism and inequality are the leading factors causing homelessness in Minnesota, we work to address and dismantle systems that create barriers for youth.

Innovation - We recognize young people's lives are often complicated and the environment can quickly shift, requiring creative responses to current situations.

ABOUT THE JOB:

Oasis is more than a location; it is a network of resources that meets the expansive needs of young people.

This position will provide in person mobile and site-based case management to individual and parenting youth ages 16-24 in Southern Hennepin County, focusing on the communities of Bloomington, Richfield and Edina. Mobile outreach and case management services will include intake, assessment, crisis intervention, and resource referral, as well as basic awareness building of Oasis' services.

School and Community Case Manager will employ a principles-based approach to youth work. This includes embracing positive youth development, strength-based approach, trauma informed care, harm reduction, collaboration, and being journey oriented. This position will interface with clients, volunteers, and a spectrum of community partners, including schools, businesses, police departments, and other organizations.

WHAT YOU WILL DO:

There is no typical day...

On Mondays we could be working from a Richfield church distributing bus tokens, assisting with rental applications, or guiding someone through the student loan process. Then on Tuesdays, Mobile Oasis could be at an Edina library, where a young parent could meet with their case manager. Mobile case management will utilize vans and will have resources to work from a repurposed vehicle that is outfitted to have all of your office and youth resource needs (desk, computer, printer, wi-fi, charging stations, basic needs, etc.)

CASE MANAGEMENT

- Conduct intakes and needs assessments to create strength-based goal plans together with youth
- Identify and develop natural supports, linking them to resources and services in the community to support independent living, employment, education, and wellness goals
- Meet with youth weekly, providing consistent support and encouragement as they work toward stability
- Respond to crisis situations in a culturally responsive, respectful, and professional manner and provide follow-up with youth
- Engage in staff meetings and inform your team about area resources and assistance programs
- Maintain case notes and other file documentation

OUTREACH

- Engage youth in accessing Oasis for Youth Drop-In Center and other programs and services
- Deliver basic needs supplies, resource connection, and case management to youth via our "Mobile Oasis"
- Be available for a variety of shifts, including evenings and weekends, as determined with your team.
- Connect with Youth and conduct Outreach in multiple settings: Metro transits hubs, Area Schools, Parks, Businesses, etc.
- Act as a representative at the Streetworks collaborative outreach efforts on a metro-wide level
- Community outreach/relationship building, including; tabling at events, community meetings, public speaking and presentations to community organizations, businesses and making connections with youth serving agencies, schools, police, health providers, churches, and other groups who might interact with and/or provide services to youth

WHAT YOU WILL BRING:

- Commitment to social justice and dismantling systematic racism
- Ability to think on your feet and to be flexible
- High level of personal integrity and ability to maintain confidentiality
- Excellent boundaries and ethics
- Willingness and ability to be an energetic self-starter and to make an extra effort to meet the needs of youth
- Demonstrated compassion to work with individuals who are experiencing mental health issues and/or chemical dependency related issues
- Experience working with youth who are unhoused/unstably housed and/or applicable experience
- Experience of or an understanding of complex systems, such as housing, insurance, foster care, etc.
- Valid driver's license, good driving record, and insurance

WHAT OASIS OFFERS:

- Flexible and safe COVID-19 policies
- Fun and supportive work environment
- \$22.90 per hour (base pay \$20.60 + premium pay \$2.30/hour)
- Excellent benefits: Health Insurance (Oasis pays 80% of premium), Dental, Life, STD and LTD, SIMPLE IRA contribution
- 160 hours of Paid Time-Off, 16 hours of Volunteer Time-Off
- 160 hours of COVID safety net hours, to address health and safety of team
- Incentives for night and weekend shifts
- 8 paid holidays
- \$1,500 Retention bonus
- Education stipend

HOW TO APPLY:

- Please email a letter of interest and resume to humanresources@oasisforyouth.org with "Mobile Case Manager" in the memo line
- No phone calls please